

Greater Raritan One-Stop Operator January 2024 Board Meeting Presentation

The One-Stop Operator presented this 2023 accomplishments review and 2024 goals presentation. It was presented to the Greater Raritan Workforce Board on Thursday, February 1, 2024.

"Teamwork is the ability to work together toward a common vision. The ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows people to attain uncommon results."

- Andrew Carnegie

2023 Accomplishments: Building the foundation necessary for success

- 1. Improved System Communications.
- a. Implemented Monthly Operator Reports
- **b. Implemented Monthly Leadership Meetings**
- c. Implemented Work First New Jersey Quarterly Meetings
- 2. Re-established Employment Services as the One-Stop initial point of entry.
- 3. Worked with Workforce Development Board and Work First New Jersey to draft a 440k grant proposal to address major customer challenges in childcare and transportation.



JANUARY REVIEW One-Stop Operator 2024 Board Meeting Presentation

2024 Calendar Year Goals

1. Improved job placement services.

- a. Data Driven Job Search Strategy
- i. Customer data collection on job preferences and needs. Compiling data and sharing with Business Services.
- ii. Business Services, Workforce Board and Operator use preference data to direct opportunity searches.
- iii. Establish employment pipelines bases on data.
- b. Identify and support hard-to-place customers.
- i. Partners provide support request at monthly leadership meetings.
- ii. Collaboratively identify and address barriers, influence positive outcomes.

2. Set monthly success qualifiers.

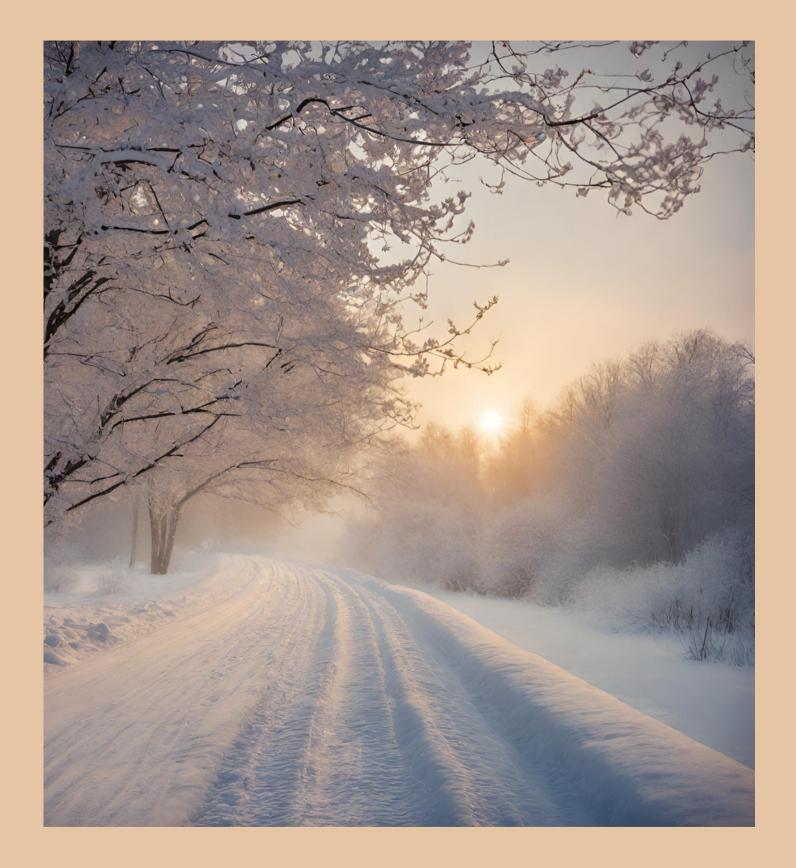
- a. Work with partners to implement success qualifiers in monthly data reports.
- b. Effectively address underperformance issues.

3. Improve marketing and recruitment.

- a. One-Stop marketing materials that captures all partners and diversity of services.
- b. Better outreach to community-based organizations.

4. Efficiently identify and address system workflow/ customer satisfaction issues.

- a. Consistent partner communication around progress, challenges, and needs.
- b. Collect and analyze customer survey data.
- c. Consistent brainstorming and solution orientated thinking/ processes
- i. Partner meetings/ reports (monthly and quarterly)
- ii. Brainstorming sessions



JANAUARY 2024 PERFORMANCE REVIEW

New Training Services Customers Served: 175

New DVR Customers Served: 66
New Training Grants Provided: 11

WFNJ Referrals received: 139

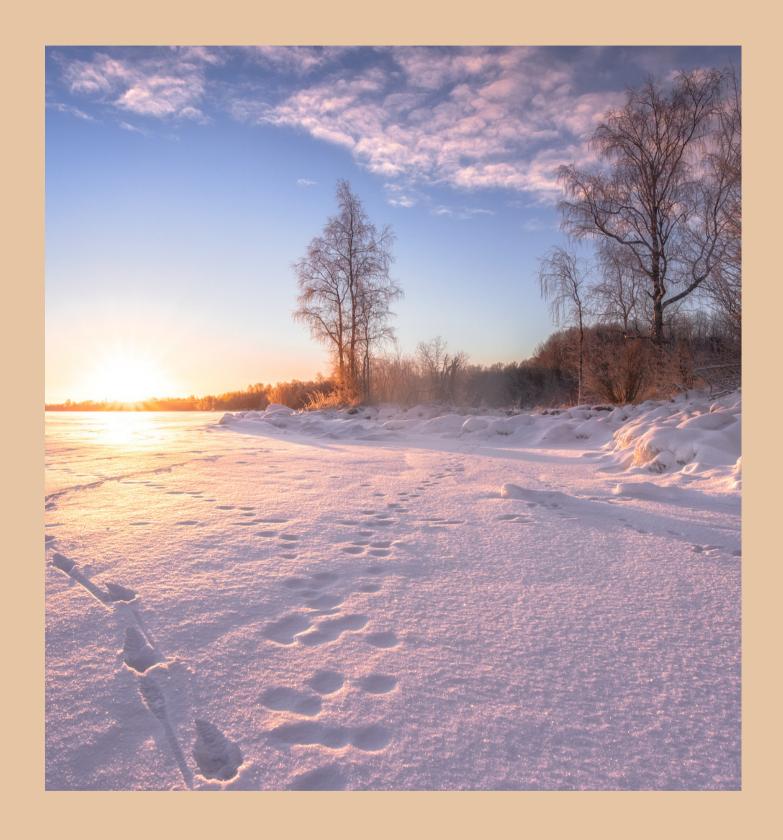
Individual Assessments: 5

Youth Employment Services Referrals: 5

Active Youth Employment Services Clients: 65

SkillUp Registrants: 141

Employment Services Customer Appointments: 399



UPCOMING EVENTS



Vednesday, March 6th, 2024

10:00am - 12:00pm **Somerset County** Library System

Speaker: Jan Goodmai Community Outreach Specialist/Career Coach

Greater Raritan One Stop Caree Training Services Center



Points of Discussion:

- Self-Assessments
 Looking at different
- Looking at different personality types
 Identifying your Myers
 Briggs Personality Types
 Defining filters
 Encoding, decoding and
- Paraphrasing stat
 Nonverbal messa
- Handling Conflict
 Being assertive, no

How You Will Benefit:

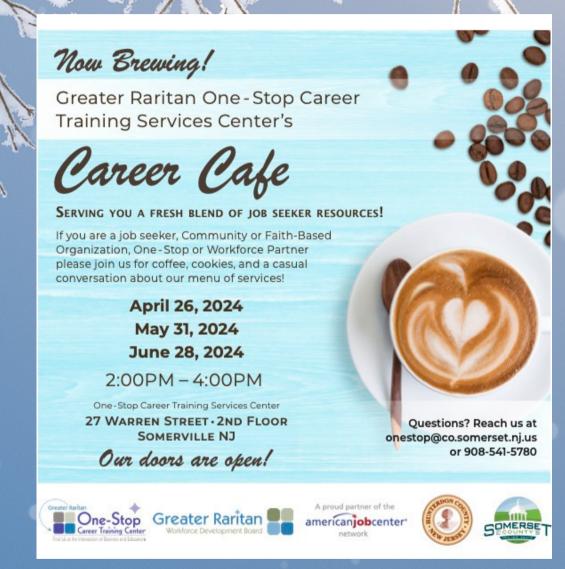
- Apply Myers Briggs
- communication skills.

 Investigate different styles of
- · Learn how tolerance for
- effective communication
- Learn new tools for effective

Please note this is a virtual workshop via Zoom. To register: https://bit.ly/3RYNlif To attend this workshop, please click on the link below: https://bit.ly/3GUZa2y



Greater Raritan









Take the GED Test Here

What's Needed to Take the Online GED Test











How can we help?

- 1 We can provide a quiet space and device for your test in either location below.
- 2 Did you score "in the green" on your recent GED Ready test? Let's pick a date for your test.
- 3 Arrive at least 45 minutes before your scheduled test time.
- 4 We'll help you log in to GED.com 30 minutes before your test appointment to launch your test.
- 6 Any additional information or assistance, contact us at adultiteracy@hunterdonesc.org.

Hunterdon County

8 Bartles Corner Road, Suite 205 Flemington (908) 237-5000



Somerset County 27 Warren Street, 2nd floor Somerville (908) 541-5780

Fernandel Almonor, **Greater Raritan One-Stop Operator** falmonor@co.somerset.nj.us