

# CAREER TRAINING SERVICES

## ONE STOP OPERATOR'S REPORT

Program Year 2022

One-Stop Operator October Update

October

### October One-Stop Training Services Snapshot:

New Customers Served: **106**New Training Grants Provided: **6**WFNJ Referrals received: **37**Active WFNJ Clients: **24**Youth Employment Services Referrals: **3**Active Youth Employment Services Clients: **57**Individualized Career Assessments provided: **7**

### Expanded One-Stop Career Training Services Hours Now Available!

#### New One-Stop Training Services Center Hours

**Monday – 8:30am – 7:00pm****Tuesday – Friday – 8:30am – 4:30pm***Appointments are recommended.*

*Expanded hours are part of an evolving process to create accessible services that can meet the needs of a changing workforce.*

### One-Stop Success Story of the Month:

**Youth Employment Services Can Meet You Where You Are**  
***YES program provides flexible services to help youth overcome barriers.***

The One-Stop Career Centers Youth Employment Services (Y.E.S) program provides employment and career services to youth between the ages of 16-24 who reside in Hunterdon & Somerset County and face one or more barriers. Barriers can include high school dropout or basic skills deficient, pregnant or parenting, involved in the juvenile or criminal justice system, aging out of the foster system, or a disability. Many times it may be more than one barrier, so it takes a patient and coordinated approach in order to help engage our YES clients so that they can overcome these barriers and to meet their employment goals. This is a YES success gives a glimpse into the different ways the YES program can meet the challenging needs of our clients.

Yes client “J” was referred to our office at the age of 18 while actively incarcerated. The YES program was able to have the client enroll in and successfully complete the visions work readiness program while incarcerated so that when released they would have the foundational skills needed to secure employment.

After completing the Visions program at Middle Earth and after delays due to covid restrictions, the client worked with a YES Career Navigator to identify a career goal and start to outline steps to help meet that goal. Recently, through the use of WIOA funding the client has enrolled into a full time training program to become a licensed barber which meets the clients’ interests and is an in-demand occupation in our area with plenty of employment opportunities. To help make ends meet, the client is also working while in training in an unrelated field, which is a testament to the clients motivation and focus in obtaining this goal. The YES Career Navigators at the One-Stop along with staff at the Visions program at Middle Earth offer not only excellent services for youth, but a level of understanding and patience needed to successfully guide clients through a sometimes difficult list of barriers.

### Garden State Employment & Training Association Conference – October 18<sup>th</sup> & 19<sup>th</sup>

One-Stop staff took part in a virtual two day professional conference by GSETA on October 18<sup>th</sup> & 19<sup>th</sup>. Workshops attended by staff include Customer Service: Making Connections that Yield Better Results, Defeating Unconscious Bias (by our own Jan Goodman!), 3 Styles of Leadership, Your Brain on Change: Manage Your Mindset, Balance Your Life, and more just to give an example.

In an ever changing world, economy, and job market it is extremely important that One-Stop staff stays current in new methods, best practices, and also take time to focus on their own work and leadership skills. The opportunity to attend training workshops and other professional development is an important piece of what makes the One-Stop successful in serving Hunterdon & Somerset job seekers.

# One-Stop Data: What Can the Numbers Tell us?

## Where do One-Stop Customers live?

PY21 Data from 7/1/22 through 9/6/2022

	Enrolled		Enrolled
<b>HUNTERDON</b>	<b>12</b>	<b>SOMERSET</b>	<b>80</b>
ANNANDALE	1	BASKING RIDGE	5
BLOOMSBURY	0	BEDMINSTER	2
CALIFON	3	BELLE MEAD	1
CLINTON	0	BERNARDSVILLE	1
FLEMINGTON	4	BOUND BROOK	8
GLEN GARDNER	0	BRIDGEWATER	9
HAMPTON	1	FLAGTOWN	1
LAMBERTVILLE	0	FRANKLIN PARK	5
LEBANON	0	HILLSBOROUGH	10
MILFORD	1	LYONS	0
READINGTON	1	MANVILLE	2
RINGOES	0	MARTINSVILLE	0
STOCKTON	0	NESHANIC STATION	0
WHITEHOUSE	0	RARITAN	3
WHITEHOUSE	0	SKILLMAN	1
STATION	1	SOMERSET	22
		SOMERVILLE	5
		SOUTH BOUND	2
		BROOK	2
		WARREN	2
		WATCHUNG	1

As the program year continues and more data becomes available, there will be opportunities to use this type of data to adjust our outreach to underrepresented communities and to dig further to understand the data trends to better serve residents throughout both Somerset & Hunterdon Counties. The many changes of the past several years, including the rise in virtual services provide us with opportunities to adjust without completely restructuring our service delivery. If we notice a municipality is being underserved, we can target our outreach our make connections with other community organizations in that particular community.