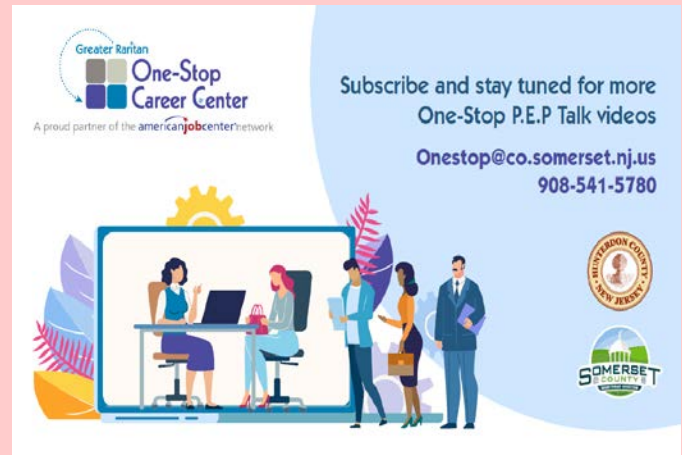


CAREER TRAINING SERVICES

ONE STOP OPERATOR'S REPORT

Program Year 2020

May 1, 2021 – May 31, 2021



Introducing.... Greater Raritan One Stop PEP Talk!

In May 2021, the Greater Raritan One Stop released its first three episodes of its new video series, One Stop PEP Talk. These short videos, each one under five minutes, introduce our services and provide useful tips, tricks and best practices for folks to use in their search for new employment. Posted on the Somerset County YouTube channel, GRWDB website, One Stop website and mobile platform, each video provides job seekers with another way to connect with us and find out about all of the free services and resources we have to offer along every step along their career journey. These videos were created and produced by our very talented One Stop Career Training Services staff who all worked together to expand our reach through all available platforms. Viewers can expect one to two new episodes to be released each month through the end of 2021. We are working with the Public Information Office to have these videos posted on social media for additional public exposure. If you have not already seen the three published episodes, please take a few moments to go to your phone, laptop or desktop to view the start of the series. We also ask that you share these videos within your organizations, with your community partners and will anyone who is looking to engage or re-engage with the workforce!

One Stop PEP Talk episodes can be found by clicking on this link: [PEP Talk | Somerset County](#)

One Stop's New Case Manager

On May 17, we welcomed Sofia Bandeira to the One Stop! Sofia, who is both an MSW and LSW, comes to us with experience working with domestic violence survivors at the YWCA in Elizabeth as well as college-aged students at Kean University. Sofia speaks both English and Portuguese, which further strengthens our provision of services. We are very excited to have Sofia on board!

IN MAY, THE ONE STOP OUTREACHED TO 1002 NEW UI CLAIMANTS FROM HUNTERDON COUNTY (225) AND SOMERSET COUNTY (777) INFORMING THEM OF OUR SERVICES!

As part of its initiative to provide more robust WIOA technical assistance to local areas around data entry and performance measures, NJDOL created a series of training videos. As part of ongoing staff development, One Stop staff previewed all these videos as a group so that we can ensure that all the work being done locally is captured and accurately reflected in state data and reports.

DEDICATION. (dedi' kASHən)

(n.) the quality of being dedicated or committed to a task or purpose.

COLLABORATION. (kə,labə'rāSHən)

(n.) the action of working with someone to produce or create something

PROGRESS. (prō,gres)

(n.) forward or onward movement toward a destination.



The Multi-Generational Workplace

Wednesday,
June 9, 2021

10:00am – 12:00pm

In Collaboration with the
Franklin Township
Public Library

Presenter:
Jan Goodman
Community Outreach Specialist
Greater Raritan One-Stop
Career Services

There are currently five generations in the workforce, and employers faced with mass retirements of Baby Boomers are looking for ways to prepare for the changes that will result. This course examines the history and reality of the generation gap.

This course explores whether defining the actual limits of each generation is most important, or whether the merits of people within the context of employment is the bigger issue. Understanding others helps us to understand ourselves and to manage the people that we work with. We will explore problems, solutions, and strategies to help overcome issues of the generation gap.

What You Will Cover:

- History in brief
- Finding common ground
- Silents, Boomers, Xers, Ys, and Millennials
- Recruiting that bridges the gap
- Pre-assignment review
- Solutions
- The value of planning
- Holding on for the good times
- Developing targeted retention strategies
- What we really want

How You Will Benefit:

- Develop our understanding of where the generations gap issue surfaces, and the impact it has on the modern workforce.
- Understand and apply language that is specific to each generation currently in the workplace.
- Explore organization strategies that overcome gap issues.
- Evaluate the need and effectiveness of recruiting, retention, and succession plans in context of the generation gap.

Seats are limited, therefore registration is required.
To pre-register, please go to events@franklintwp.org



A proud partner of the [americanjobcenter](http://americanjobcenter.org) network



The Art of EFFECTIVE COMMUNICATION



Wednesday, June 16, 2021

10:00am – 12:00pm

Somerset County
Library System

Speaker: Jan Goodman
Community Outreach
Specialist/Career Coach

Greater Raritan One-Stop Career
Center Training Services

"Communication is two-sided – vital and profound communication makes demands on those who are to receive it... demands in the sense of concentration of genuine effort to receive what is being communicated."
– Roger Sessions

Points of Discussion:

- Self-Assessments
- Looking at different personality types
- Identifying your Myers Briggs Personality Types
- Defining filters
- Encoding, decoding and sending messages
- Culture
- Gender
- Active listening
- Paraphrasing statements
- Nonverbal messages
- Handling Conflict
- Being assertive, not aggressive
- Communication preferences
- Communication models

How You Will Benefit:

- Understand a working definition of communication.
- Review communication models and their key elements.
- Apply Myers Briggs personality assessments to develop effective communication skills.
- Investigate different styles of communicating.
- Learn how tolerance for disagreement affects effective communication.
- Identify common communication filters.
- Learn new tools for effective communication.

**Please note this is a virtual workshop via Zoom.
Registration is required.**

To register go to <https://sclsnj.org/>

Click on Programs & Events

Click on Adults and go to

June 16th on the calendar to register



A proud partner of the [americanjobcenter](#) network

This program is in partnership with the
Greater Raritan One-Stop Training Center

