

## GRWDB One-Stop Committee Meeting

Thursday, Nov. 5, 2020, 4 p.m.

GoToMeeting

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Note: This is a new date for the meeting originally scheduled for Oct. 29, 2020

- I. Introductions
- II. [Aug. 6, 2020](#) Meeting Minutes\*
- III. Review of system operations, including [One-Stop Operator reports](#), Dashboard, supportive services payments for certification exams, two state monitor reviews, and new COVID-19 DW grant programs
- IV. Open discussion: **Brainstorming session focusing on means to effectively and efficiently support our employers and job seekers in an environment that is dependent upon technology in a different way.** What disruptive innovations could be considered in the way business is conducted and clients are served? Should we consider an Innovation Fund, as the LA County WDB has created? Should we look at a skill assessment matrix to show crossover skills between, say, retail/restaurant and healthcare? Here are links to two related articles: <https://info.healthspaceevent.com/blog/what-can-healthcare-learn-from-retail-hospitality>; <https://www.geneia.com/blog/2018/september/lessons-learned-from-the-retail-industry-healthcare-needs-a-crm-focus>  
Some other questions to ask include how much money do we have and when does it have to be expended? Can funds be split on immediate programs and innovation, and what would it take to do the latter? What is the average cost to support a client, and do they see the connection and can they make the connections?
- V. Other Business
- VI. Adjournment

\* Please click on the hyperlinked items to view supporting documents